

INTERNATIONAL SEARCH REPORT

International Application No
PCT/EP 03/14116

A. CLASSIFICATION OF SUBJECT MATTER
IPC 7 G06F 17/60 H04L29/08

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
IPC 7 H04L G06F

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the International search (name of data base and, where practical, search terms used)

EPO-Internal

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	WO 03 009191 A (GOSLING TIMOTHY DAVID BRENDON ;NEWBOULD RICHARD ERIC (GB); AND REWS) 30 January 2003 (2003-01-30) abstract page 1, line 3 -page 15, line 22 ---	1-21
X	DE 199 22 185 A (SIEMENS AG) 23 November 2000 (2000-11-23) abstract column 2, line 7 -column 3, line 50 ---	1-21
X	WO 99 60503 A (DIRECT MARKETING TECHNOLOGY IN) 25 November 1999 (1999-11-25) abstract page 3, line 9 -page 7, line 23 page 9, line 1 -page 22, line 12 ---	1-21

Further documents are listed in the continuation of box C.

Patent family members are listed in annex.

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Date of the actual completion of the international search

24 March 2004

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19/04/2004

Name and mailing address of the ISA

European Patent Office, P.B. 5818 Patentlaan 2
NL - 2280 HV Rijswijk
Tel. (+31-70) 340-2040, Tx. 31 651 epo nl,
Fax: (+31-70) 340-3016

Authorized officer

Horn, M.P.

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Information on patent family members

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			BR	9910618 A		30-10-2001
			CA	2332327 A1		25-11-1999
			EP	1082678 A1		14-03-2001
			JP	2002516436 T		04-06-2002
			NZ	508992 A		28-11-2003
			WO	9960503 A1		25-11-1999